The first step to try resolve Reprise License Manager issues is to restart its services.

Windows 7: click on the Windows icon globe

In the search field that opens, the box that opened just above the Widows globe, type "Services"

Windows 10: type" Services" in the box next to the Widows icon, that says "Type here to search"

Look for the icon that is a large gear next to a small gear and the word "Services" next to it



Click on that.

The Services tool will open

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Scroll down to RLM

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	RLM	Name	Description	Status	Startup Type	Log On As		^
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If it looks like this,

Note, no description under "Status" of "RLM"

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Click on "RLM" to highlight it, then click "Start"

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Now see if Trimble Field Points is working