If restarting the Services does not get rid of the license error and Reprise License Manager appears to be running, try to create a new. LIC file. It is the one that holds the license.

*This step does require contacting Trimble Support to have them deactivate the license.*

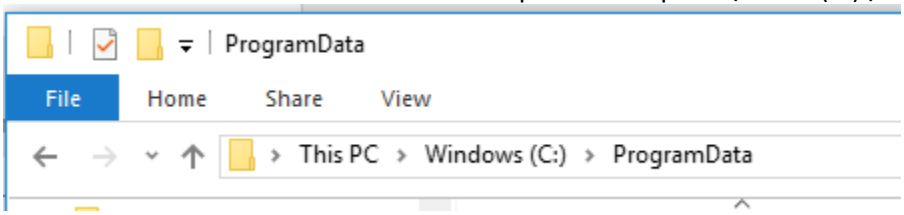
You can send the Activation Key to mepsupport@trimble.com with the instructions to have it deactivated. An email reply will be sent to you that it has been deactivated, and the following steps can be taken.

*If you do not have the Activation Key, it may require Trimble Support remoting in and copying an alpha/numeric string to use to locate the Activation Key. If this is the case,* ***do not delete the .LIC file****.*

Remote or log into the computer/server that has the Trimble Field Points license running on Reprise License Manager. It is assumed the document, "1st Is RLM on device", has been followed.

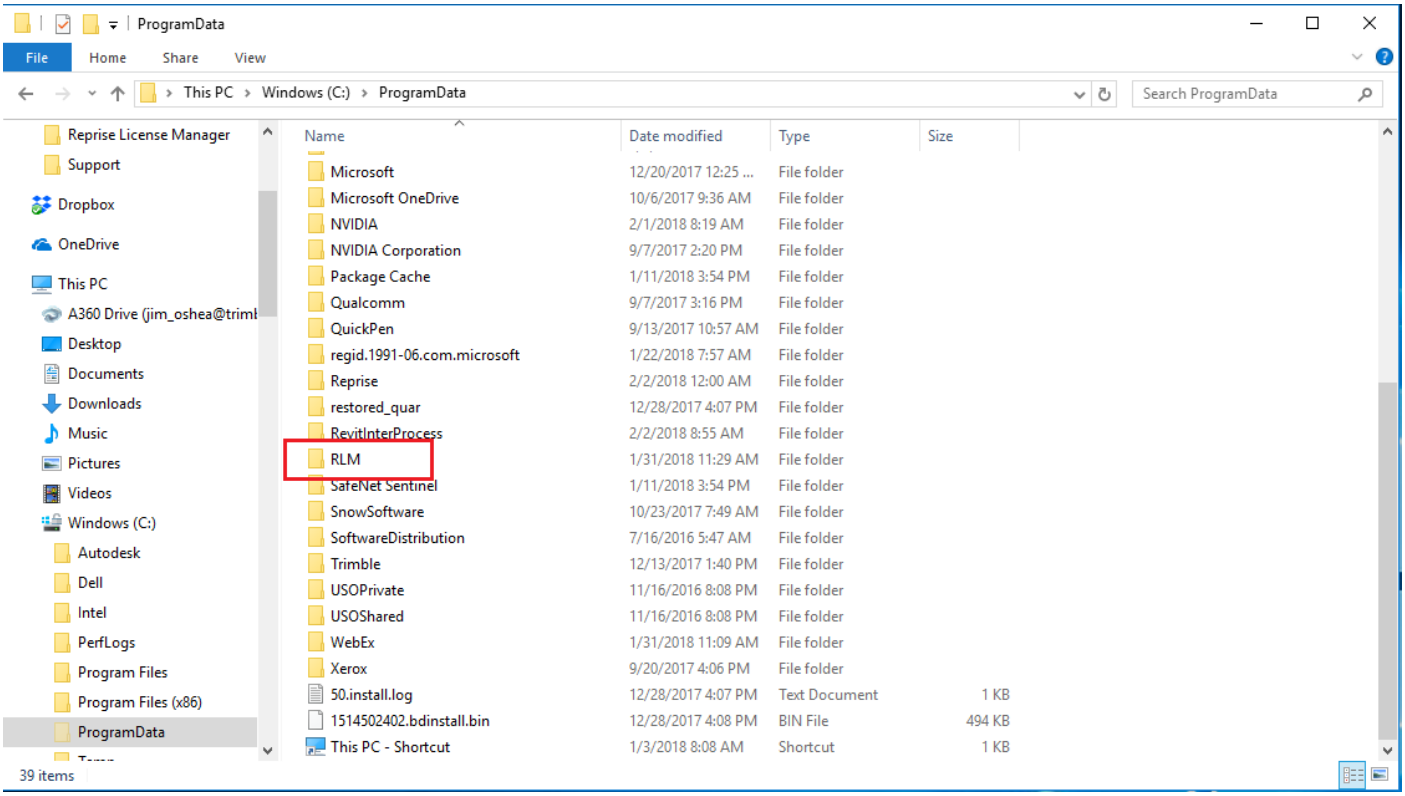
Open Windows/File Explorer

On Windows 10 the C drive is in File Explorer: This PC\Windows(C:)\ProgramData
On Windows 7 the C drive is in Windows Explorer: Computer\OSDisk(C:)\ProgramData

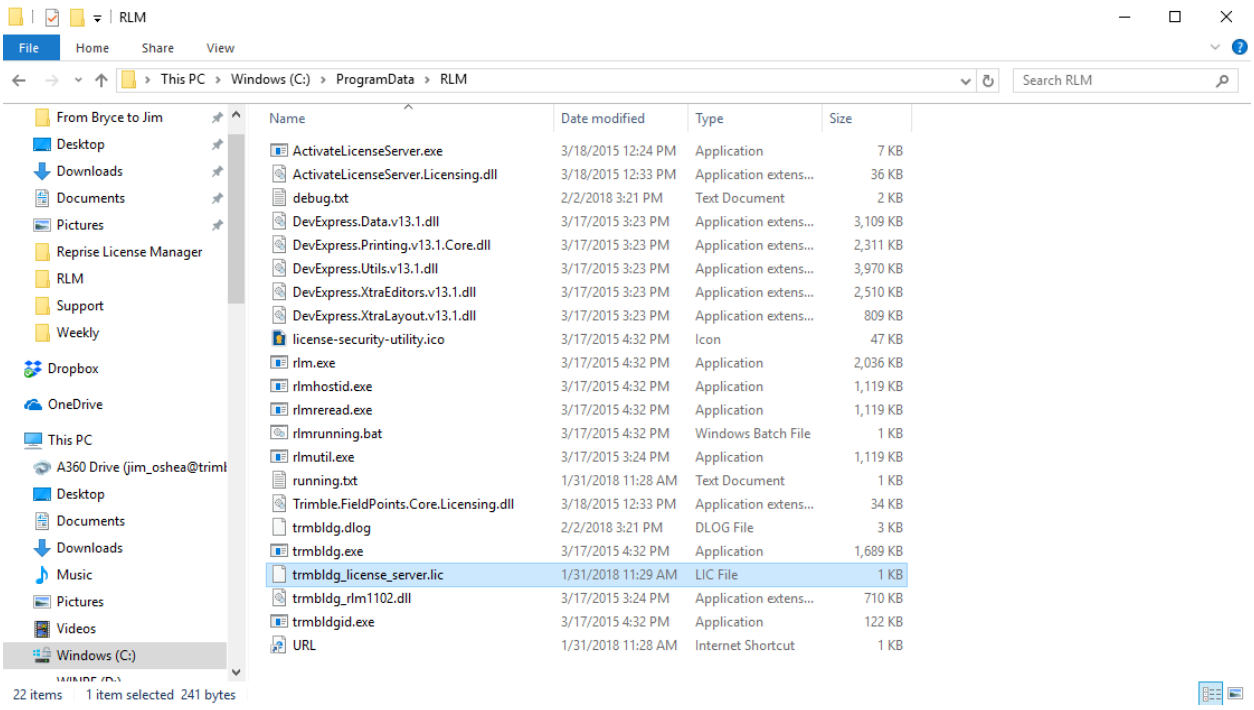



*The ProgramData folder is a hidden folder. If you did not show hidden files and folders earlier, you must do it now. See the document, "Make ProgramData Visible"*

Find the folder named “RLM”



Open it, and find the file, “trmbldg_license_server.lic”



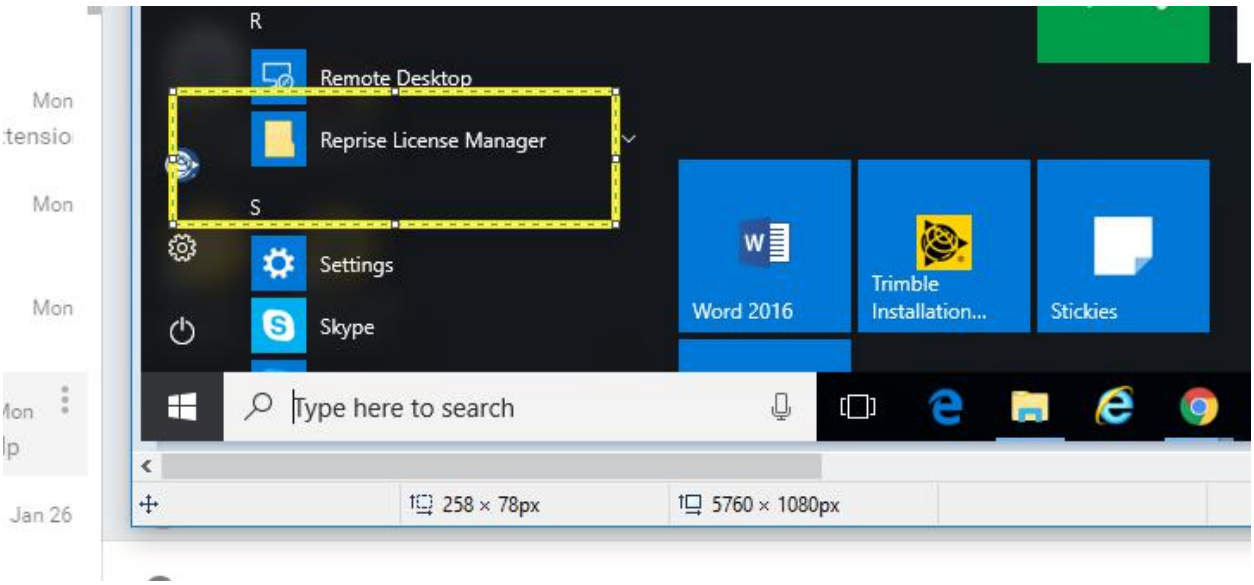

It is the only .LIC file in the RLM folder.

Delete it

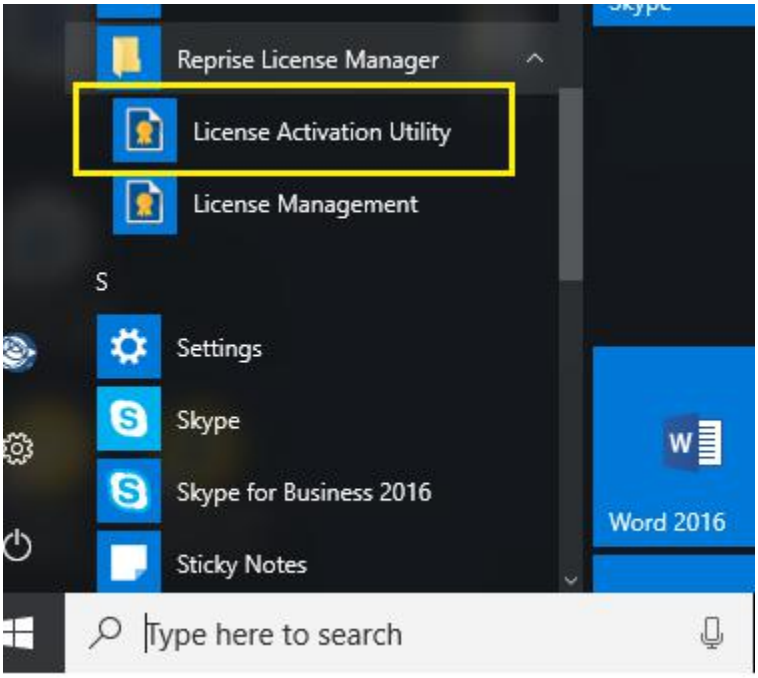
Then empty the Recycle Bin

Now go to All Programs or view your apps

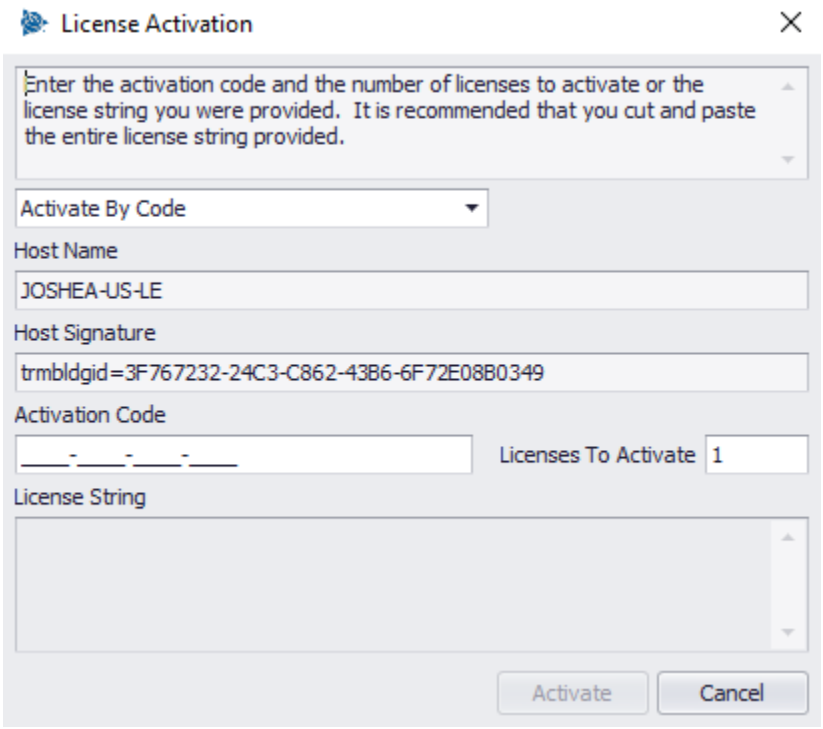
And find “Reprise License Manager”



Open it and find “License Activation Utility”

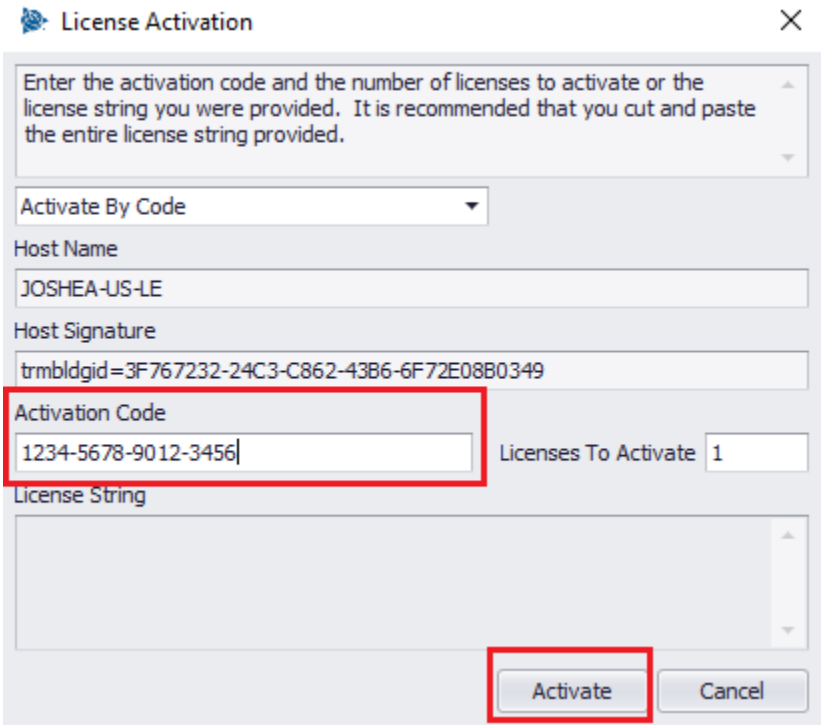



Click on it and the *License Activation* dialogue box will open



Copy and Paste, or type in the Activation Key, that has been deactivated by Trimble Support, in the “Activation Code” box

Then click “Activate”




A box will pop up confirming that the Activation License has been saved

Now see if Trimble Field Points is working